



## **Annual general meeting of Solo Housing East Anglia Ltd - Tuesday 8<sup>th</sup> December 2020**

### **Item 6 Chair's Report**

Sally Hanlin Chair of the Solo Housing Executive Committee said the following:

Usually when I speak at the AGM, I talk about the financial year we are reviewing and focus on highlights and achievements. This year, however, I will be breaking with tradition and, instead, will be focussing solely on 2020, a year none of us are likely to forget.

We use the term “unprecedented” a lot when summarising a year. Usually this is in relation to reductions in our funding or regulatory changes. Nothing could have prepared us for the impact of COVID-19 on Solo, on our community, nationally and, indeed, across the world. Each and everyone involved with Solo as a trustee, member of staff or service user has experienced the challenges and uncertainties the pandemic has generated and so, today, I would simply like to thank you all.

I want to thank all our staff and trustees for their willingness and ability to adapt to working in very different ways and coping with the new challenges that the pandemic has imposed on us all. You have continued to show loyalty, commitment and dedication to the organisation and those we support in exceptional circumstances.

I also want to thank our residents and service users for their patience and willingness to adapt to the support they receive being provided in a very different way and for the support they have shown each other.

I know I can speak on behalf of my fellow trustees when I say how proud and humbled, we are by all of you.

I would also like to thank two trustees in particular, Malcolm and John, who are very sadly leaving us today after many years' service on the executive committee. We will all miss you and we wish you well for the future.